



# eCST - Service Tracking

Service tracking tab provides the following four options to the users:

- ✚ Document service activity
- ✚ Notify CST chair
- ✚ Staff Notification/Request Email
- ✚ Define a confidant group

Austin Independent School District

eCST Advanced Case Management Tool

Log Off

Profile
Contacts
Grades
Assess
Enroll
Attend
Sched
Discipline
Docs
Interventions
Services
Meetings

## Service Tracking

- [Document service activity](#)
- [Notify CST chair](#)
- [Staff Notification/Request Email](#)
- [Define a confidant group](#)

"Define confidant Group" link is only visible to administrators with campus-wide or district-wide access.

This section lists all the previous services provided to the student while he/she is enrolled in AISD.

[Expand All Notes](#)

### Previous Services

Date	Role	Provider	Service	Note	Actions
12/02/2015	Teacher	Bridgh Shorter	Phone call with parent(s)/guardian(s)	4:45pm - Notified Mother that student completed make-up work to bring a failing English grade on progress report up to a passing grade.	
11/30/2015	Campus Counselor	Jerry Cantu	Individual counseling		
11/24/2015	Campus Counselor	Jerry Cantu	Individual counseling		
11/05/2015	Parent Support Specialist	Carly Hamilton	Meeting with parent(s)/guardian(s)	This student and their parent(s) completed an attendance workshop where we went over truancy law, requirements for re-registration, set tangible goals for attendance improv...	
10/27/2015	Teacher	Medina Willis	Phone call with parent(s)/guardian(s)	Spoke to mother through translator. Mother was unaware of his skipping but said she would come up to the school tomorrow about attendance.	
10/27/2015	Teacher	Medina Willis	Note only	At the beginning of 8th period, I went to the water fountain where I saw _____ getting water. I left the door open for him. However, he finished drinking water, . . .	
10/22/2015	Teacher	Karina Reyes	Note only	My duty station is in front of the health science building at the front of the school. Last week, I saw _____ walking out and away from school. He was with another student. ...	
10/20/2015	Graduation Coach	Monica Jean	Phone message left for parent(s)/guardian(s)	This message is from Lanier High School. At this time, your student has excessive absences. Texas Attendance Compulsory Law requires students to attend classes at least 90 ...	
10/09/2015	Teacher	Elizabeth Carranza	Note only	Spoke with mom about _____ increased disengagement in class. When he is focused and follows along with the notes, he is able to show mastery of the content. But he frequen...	
10/07/2015	Teacher	Tyler Botts	Note only	_____ attendance and tardiness is a huge hindrance to his success in class. He is also showing a lack of effort in class when he is present. I had _____ last year, and ...	
09/28/2015	Teacher	Elizabeth Carranza	Note only	Spoke with mom about _____ grade due to missing assignments and absences. She said that _____ has been sick on 9/25 and 9/28 but would return to school to make up an ex...	
09/15/2015	Teacher	Karina Reyes	Note only	_____ so far this year has had one good week where he did his work, and has since fallen back into old patterns of putting his head down every day, not bringing supplies, an...	
09/14/2015	Teacher	Elizabeth Carranza	Note only	Spoke with _____ during advisory today about his grades. He explained that he knows he needs to start doing the work and completing all assignments. Called home and mom said...	

### Previous Notifications to CST

Date	Individual	Note	Actions
10/22/2015	Teresa Wilson		<a href="#">View</a>
04/05/2015	Erna Buckles	Received this information finally. I wonder if he is depressed about being so behind and is giving up.	<a href="#">View</a>

### Dropout Recovery Records

No Records

Under FERPA any information that will identify the student will be blurred.